## Hidalgo, TX Agenda

***Location:*** *Hidalgo City Office*

*704 E Texano Drive*

***Schedule:*** *Wednesday, March 18th - 9:00 am - 4:00 pm*

***Tyler Representatives:*** *KC Stayner - Account Executive*

*Larry House – Tyler - Incode Solutions Consultant*

**9:00 General Session:**

* Introduction to Tyler Technologies, General Features & Technology
* Navigation, Role-Based Workspaces (Dashboards), Workflow processes, Reporting Tools

**10:00** **Financial Management**

* General Ledger/Budgeting
* Purchase Orders
* Accounts Payable
* Bank Reconciliation
* Fixed Assets
* Project Accounting

**12:00 Lunch**

**1:00**  **Customer Relationship Management**

* Utility Billing
* Service Orders
* Cashiering
* Online Payments

**2:30** **Personnel Management**

* Payroll & Human Resources
* Employee Self Service

**3:30 Planning and Zoning (Energov or Version 9 depending on use)**

* Licensing
* Building Permits and Inspection
* Code Enforcement

**4:00**  **Wrap – Up; Q & A; Next Step Action Items**

* Discuss additional needs

*Please note that Tyler also offers the following products: GASB 34/CAFR Reporter, Enterprise Document Imaging, Tyler Output Processor, Disaster Recovery Services.*